



# The original NORWEGIAN COASTAL VOYAGE SINCE 1893



An exploration company in the truest sense of the word, Hurtigruten has been embarking on journeys of discovery for 126 years. Specialists in the fabled Norwegian coast, as well as many other striking destinations, our voyages are authentic adventures which take you much closer - right into the heart of the landscapes, wildlife, and local communities we explore.



# The original NORWEGIAN COASTAL VOYAGE SINCE 1893

THE ORIGINAL NORWEGIAN COASTAL VOYAGE - FROM APRIL 2019 TO MAY 2020



FROM APRIL 2019 TO MAY 2020

Your travel agency:



HURTIGRUTEN LTD

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# DAY BY DAY

Hurtigruten sails along the rugged Norwegian coastline, and has done so since 1893. Every day, one of our ships departs Bergen. On a 12-day round trip (Bergen - Kirkenes - Bergen) you will experience 2,500 nautical miles of varied landscapes, cross the Arctic Circle twice, and visit 34 charming Nordic ports along the way. Welcome to the world's most beautiful sea voyage!

## Day 6 - Northbound ØRSFJORD - BERLEVÅG

- 6A The North Cape
- 6B Birdwatching safari
- 6C Sámi culture
- 6E Sámi autumn
- 6H Fishing village visit
- 6J Expedition to the North Cape - the Historical Route

## Day 5 - Northbound STOKMARKNES - SKJERVØY

- 5A The Arctic capital Tromsø
- 5B Dog sledding
- 5C Scenery and huskies
- 5D Polar history walk
- 5G Kayaking
- 5K Under sails in the Polar Night
- 5M Cross-country skiing
- 5N Snowshoeing in Tromsø
- 5Q Fishing in Tromsø

## Day 9 - Southbound TROMSØ - STAMSUND

- 9A A taste of Vesterålen
- 9B Lofoten Islands
- 9C Sea eagle safari
- 9D Lofoten by horse
- 9E RIB adventure in Lofoten
- 9F Fishing village walk
- 9G Fishing in Lofoten

## Day 8 - Southbound MEHAMN - TROMSØ

- 8A Breakfast at the North Cape
- 8B The northernmost town in the world
- 8C Midnight concert in the Arctic Cathedral
- 8F Snowmobile trip in the Polar Night
- 8G Mountain hike in Hammerfest
- 8H Into the loe - stories of a polar hero
- 8I Arctic Midnight Adventure

## Day 7 - Northbound BÅTSFJORD - KIRKENES - BERLEVÅG

- 7A The Russian border
- 7B Riverboat to the Russian border
- 7C Snowmobile safari
- 7D Snow hotel visit
- 7E ATV/Quad-safari to the Russian border
- 7F Husky sledding
- 7H King crab expedition

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## Day 4 - Northbound BRØNNØYSUND - SVOLVÆR

- 4A Svartisen Glacier
- 4B Arctic coastal walk
- 4C Experience Bodø and Saltstraumen
- 4D RIB safari to Saltstraumen
- 4E/F Meet the Vikings
- 4G Highlights of Lofoten
- 4H Lofotlops Brewery
- 4I Farm visit in Lofoten

## Day 9 - Northbound KRISTIANSUND - RORVIK

- 9A Nidaros Cathedral and Ringve Museum
- 9B Trondheim with Nidaros Cathedral
- 9C Trondheim city walk
- 9G Kayaking on the River Nid
- 9H Cycling in Trondheim
- 9I The northernmost tram ride in the world

## Day 10 - Southbound BODØ - RORVIK

- 10B UNESCO Vega Archipelago
- 10C Visit the salmon

## NORTHBOUND

Day	Port	1 Jan-31 May / 1 Nov-31 Dec	1 Jun-31 Aug	1 Sep-31 Oct
1	Bergen	22:30	20:00	20:00
	Flore	04:45	02:15	02:15
	Miløy	07:30	04:30	04:30
	Torvik	10:45	07:30	07:30
2	Alesund	15:00	09:30	09:30
	Uke		13:30	15:00
	Alesund	19:00	19:00	19:00
	Molde	18:30	22:15	22:15
3	Kristiansund	23:00	02:00	02:00
	Trondheim	12:00	12:00	12:00
	Rorvik	21:15	21:15	21:15
	Brønnøysund	01:00	01:00	01:00
	Sandnessjøen	04:15	04:15	04:15
4	Nesna	05:30	05:30	05:30
	Ornes	09:30	09:30	09:30
	Bodø	15:00	15:00	15:00
	Stamsund	19:30	19:30	19:30
	Stokken	22:00	22:00	22:00
	Stammarheis	01:15	01:15	01:15
	Sortland	03:00	03:00	03:00
	Risøyhamn	04:30	04:30	04:30
5	Harstad	07:45	07:45	07:45
	Finnnes	11:30	11:30	11:30
	Tromsø	18:30	18:30	18:30
	Skjervøy	22:45	22:45	22:45
	Ølufjord	02:15	02:15	02:15
	Hammerfest	06:00	06:00	06:00
	Høylandet	09:15	09:15	09:15
	Honningsvåg	14:45	14:45	14:45
	Kjøllefjord	17:15	17:15	17:15
	Mehamn	19:30	19:30	19:30
	Berlevåg	22:15	22:15	22:15
	Båtsfjord	00:45	00:45	00:45
	Vardo	03:30	03:30	03:30
	Vadsø	07:15	07:15	07:15
	Kirkenes	12:30	12:30	12:30

The table below shows port-by-port departure times between Bergen and Kirkenes.

The air holidays in this brochure are ATOL protected by the Civil Aviation Authority. Our ATOL number is 3584. Please see booking conditions for more information. ATOL protection only applies to holidays that include international air travel, and therefore does not apply to all holiday and travel services shown in this brochure. Please ask us to confirm what protection may apply to your booking.



Hurtigruten is also a member of ABTA. UK & Ireland and is bonded accordingly. This ensures the protection of your monies, once paid to Hurtigruten, for all holidays contained in this brochure that are not ATOL protected, for example voyage only. It also covers your repatriation to the UK in the unlikely event of our insolvency.



CARBON FOOTPRINTS: In partnership with Climate Care (www.jpmorganclimatecare.com) we would also like to invite you to contribute a small amount per passenger, which will be used on projects designed to offset the emissions generated by your air travel.



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may be changed due to regulatory authority requirements, weather conditions, maintenance or technical reasons, and the ability of passengers to check in and board on time. Sometimes delays cannot be avoided but in such situations, in conjunction with our local agents or representatives, we will try to ensure your comfort during the course of any delay. Where the port of embarkation is in the EU and the company reasonably expects the departure of a cruise to be delayed for more than 90 minutes beyond its scheduled departure time, passengers departing from port terminal shall be offered free of charge snacks, meals or refreshments as are appropriate given the waiting time, provided they are available and can reasonably be supplied. If the delay in departure necessitates a stay of one or more nights or a stay additional to that intended by the passenger where and when physically possible the Company shall, subject to the Package Travel and Linked Travel Arrangements Regulations 2018, offer passengers departing from port terminals free of charge adequate accommodation on board or ashore, and transport to and from the port terminal and place of accommodation in addition to the snacks, meals and refreshments previously referred to. The maximum amount that the company will pay for accommodation ashore and transport to and from the port terminal shall be equivalent to 80 Euros per person per night for a maximum of three nights. The company will not have an obligation to provide such accommodation ashore where the delay is caused by weather conditions endangering the safe operation of the ship.

### Flight Delay

If you or any member of your party misses your flight or other transport arrangement, it is cancelled or you are subject to a delay of over 3 hours for any reason, you must contact us and the airline or other transport supplier concerned immediately.

Under EU Law, you have rights in some circumstances to refunds and/or compensation from the airline in cases of denied boarding, cancellation or delay to flights. Full details of these rights will be published at EU airports and will also be available from airlines. If the airline does not comply with these rules you should complain to the Civil Aviation Authority at [www.caa.co.uk/passengers](http://www.caa.co.uk/passengers). Reimbursement in such cases is the responsibility of the airline and will not automatically entitle you to a refund of your holiday price from us. If, for any reason, you do not claim against the airline and make a claim for compensation from us, you must, at the time of payment of any compensation to us, make a complete assignment to us of the rights you have against the airline in relation to the claim that gives rise to that compensation payment. A delay or cancellation of your flight does not automatically entitle you to cancel any other arrangements even where those arrangements have been made in conjunction with your flight. We cannot accept liability for any delay which is due to any of the reasons set out in clause 10 of these Booking Conditions (which includes the behaviour of any passenger(s) on any flight

who, for example, fails to check in or board on time).

The carrier(s), flight timings and types of aircraft shown in this brochure or on our website and detailed on your confirmation invoice are for guidance only and are subject to alteration and confirmation. We shall inform you of the identity of the actual carrier(s) as soon as we become aware of it. The latest flight timings will be shown on your tickets which will be despatched to you approximately two weeks before departure. You should check your tickets very carefully immediately on receipt to ensure you have the correct flight times. If flight times change after tickets have been dispatched we will contact you as soon as we can to let you know.

Please note the existence of a "Community list" (available for inspection at [https://ec.europa.eu/transport/modes/air/safety/air-ban\\_en](https://ec.europa.eu/transport/modes/air/safety/air-ban_en)) detailing air carriers that are subject to an operating ban with the EU Community.

### 15. PROMPT ASSISTANCE

If, whilst you are on holiday, you find yourself in difficulty for any reason we will offer you such prompt assistance as is appropriate in the circumstances. In particular, we will provide you with appropriate information on health services, local authorities and consular assistance, and assistance with distance communications and finding alternative travel arrangements. Where you require assistance which is not owing to any failure by us, our employees or sub-contractors, we will not be liable for the costs of any alternative travel arrangements or other such assistance you require. Any supplier, airline or other transport supplier may however pay for or provide refreshments and/or appropriate accommodation and you should make a claim directly to them. Subject to the other terms of these booking conditions, we will not be liable for any costs, fees or charges you incur in the above circumstances, if you fail to obtain our prior authorisation before making your own travel arrangements. Furthermore, we reserve the right to charge you a fee for our assistance in the event that the difficulty is caused intentionally by you or a member of your party, or otherwise through your or your party's negligence.

### 16. PASSPORT, VISA & IMMIGRATION REQUIREMENTS

It is your responsibility to check and fulfil the passport, visa, health and immigration requirements applicable to your itinerary. We can only provide general information about this. You must check requirements for your own specific circumstances with the relevant Embassies and/or Consulates and your own doctor as applicable. Requirements do change and you must check the up to date position in good time before departure.

Most countries now require passports to be valid for at least 6 months after your return date. If your passport is in its final year, you should check with the Embassy of the country you are visiting. For further information contact the Passport Office on 0870 5210410 or

visit <https://www.gov.uk/browse/citizenship/passports>. For European holidays you should obtain a completed and issued form EHIC prior to departure.

Up to date travel advice can be obtained from the Foreign and Commonwealth Office, visit <https://www.gov.uk/travelaware>.

Non-British passport holders, including other EU nationals, should obtain up to date advice on passport and visa requirements from the Embassy, High Commission or Consulate of your destination or country(ies) through which you are travelling.

We do not accept any responsibility if you cannot travel, or incur any other loss because you have not complied with any passport, visa, immigration requirements or health formalities. You agree to reimburse us in relation to any fines or other losses which we incur as a result of your failure to comply with any passport, visa, immigration requirements or health formalities.

### 17. BROCHURE VALIDITY

These terms and conditions are valid from [November 2017] and the details and prices may be superseded. Changes may occur after the date of release, and some hotel/ship facilities may become unavailable. While this brochure features photography and descriptions of local wildlife, there is no guarantee of sightings.

### 18. DATA PROTECTION

In order to process your booking and ensure your travel arrangements run smoothly and meet your requirements we, Hurtigruten Ltd, need to use the information you provide such as name, address, any special needs/dietary requirements etc. We take full responsibility for ensuring that proper security measures are in place to protect your information. We must pass the information on to the relevant suppliers of your travel arrangements such as airlines, ships, hotels, transport companies etc. The information may also be provided to security or credit checking companies, public authorities such as customs/immigration if required by them, or as required by law.

Additionally, where your holiday is outside the European Economic Area (EEA), controls on data protection in your destination may not be as strong as the legal requirements in this country. We will not pass any information on to any person not responsible for part of your travel arrangements. This applies to any special categories of data that you give to us such as details of any disabilities, or dietary/religious requirements. We will obtain your explicit consent, at the time of booking, to collect and process these special categories of data and to pass them on to the relevant suppliers. If we cannot pass this information to the relevant suppliers, whether in the EEA or not, we cannot provide your booking. Please note that where information is also held by your travel agent, this is subject to your agent's own data protection policy. Hurtigruten is not responsible for the privacy practices of any other companies.

If you wish to obtain a copy of the personal information held about you, please write to the above address. We may wish to contact you by post, e-mail and/or telephone with news, information and offers on its voyages and other holidays we may have available and for market research purposes. If you prefer not to be contacted for the purposes set out above please contact the Customer Data Controller, Marketing Department, Hurtigruten Ltd, Bedford House, 69-79 Fulham High Street, London SW6 3JW.

Please see our privacy policy [link] for full details on how we process your personal data.



**NORTHERN LIGHTS PROMISE: TERMS AND CONDITIONS**  
What do we mean by a Northern Lights Occurrence? A Northern Lights Occurrence is defined as a sighting from the ship which has been recorded by the ship's deck officers and which has been announced to passengers on board. An occurrence can last anything from a few minutes to a matter of hours, and the ship's decision as to whether the Northern Lights occurred is final.

Subject to the following terms and conditions: Offer valid for UK and Ireland passengers only. You will be able to take a 6-day Voyage South or a 7-day Voyage North cruise, departing 1 October 2020 to 31 March 2021 in an unspecified inside twin cabin on a half-board basis. You may upgrade to another cabin and add meals, subject to additional costs and availability. Our Northern Lights Promise is valid on all 12-day Classic Round Voyages departing between 1 October 2019 and 31 March 2020, and all 12-day Astronomy Voyages, and 12-day flight inclusive Classic Round Voyages. Hurtigruten reserves the right to withdraw or amend the offer at any time. Please check at the time of booking as to the status of the offer. The cruise must be booked within 28 days of your return date. A choice of departure dates will be given. Offer excludes flights, transfers, all on board expenses, excursions, luggage handling. Offer does not apply to re-scheduled or cancelled cruises. Bookings made under this offer are non-transferable, non-changeable and have no cash value.